[3.2-01] CSV Flattened Text Destruction

[REDACTED -- Team Member] texted [photographer] on 9/8/2025 4:28pm Thank you for making those edits and taking care of it so quickly! [photographer] texted Follow Up Boss on 9/8/2025 4:36pm Reacted [heart emoji] to "Thank you for making those edits and taking care of it so quickly!" [photographer] texted Follow Up Boss on 9/8/2025 4:36pm You're welcome. [REDACTED -- Team Member] texted [photographer] on 9/9/2025 9:14am Good morning. Can we also have [REDACTED -- Vendor Staff] take 4 additional photos when he is at [Property Address A] today for the video? The seller is requesting specific shots of a few rooms. They are as follows: 1. New front door photo from outside. 2. The hall bathroom with the shower curtain open. 3. Dining room looking into the Florida room with the French doors closed. 4. Master bedroom highlighting the "stained glass" window near vaulted ceiling. [REDACTED -- Vendor Staff] can call me at this number if he would like more clarification. Sorry for all the extra work on this property, we appreciate your help. [photographer] texted Follow Up Boss on 9/9/2025 9:18am Good morning, no worries, I can notate this for [REDACTED -- Vendor Staff] today. The additional photos would have an editing cost, do you need anything else? Our add on is $75 for 10 images [REDACTED -- Team Member] texted [photographer] on 9/9/2025 9:31am Yes, that is fine. Can you also make a note for the editor to edit them the same as they ones they redid for us yesterday, differentiating the wall color please? [photographer] texted Follow Up Boss on 9/9/2025 10:12am Yes let me email them. thanks [photographer] texted Follow Up Boss on 9/10/2025 11:28am Your content for [Property Address A] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 9/12/2025 10:04am Hi Jean, I hope you're doing well and having a great week so far! Thank you again for choosing [photographer]. It was a pleasure working on your listing at: [Property Address B] We just wanted to follow up and make sure everything went smoothly with the media we delivered. If there's anything more you need, additional edits or even help planning the next shoot, we're just an email away. Your feedback is incredibly important to us, and we'd love to hear if there's anything we can do to make your experience even better. Feel free to reach out anytime at *****@[photographer.com]. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 9/12/2025 11:40am Hi Jean, I hope you're doing well and having a great week so far! Thank you again for choosing [photographer]. It was a pleasure working on your listing at: [Property Address C] We just wanted to follow up and make sure everything went smoothly with the media we delivered. If there's anything more you need, additional edits or even help planning the next shoot, we're just an email away. Your feedback is incredibly important to us, and we'd love to hear if there's anything we can do to make your experience even better. Feel free to reach out anytime at *****@[photographer.com]. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 9/12/2025 2:36pm Hi Jean, This is [REDACTED -- Vendor Staff] from [photographer]. I'm reaching out to confirm your booking for: [Property Address D] Monday, 9/15 at 11:00 AM If you have any questions about your selected service or would like to add anything, please let us know. Also, kindly provide any access codes we may need for the property. If you have any questions or need assistance, we're here to help. Thank you so much for your continued trust in [photographer]! [photographer] texted Follow Up Boss on 9/14/2025 11:00am Appointment reminder: You have an appointment for [Property Address D] at Mon, Sep 15 2025, 11:00am EDT. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Agent on 9/14/2025 12:00pm This message was received outside [photographer]'s normal business hours. A representative will respond during normal business hours, Monday through Friday, 9am to 5pm, excluding holidays. You can book, cancel or change existing appointments by logging into your account at https://media.[photographer.com]. [photographer] texted Follow Up Boss on 9/16/2025 10:17am Your content for [Property Address D] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 9/17/2025 9:48am Hi Jean, I hope you're doing well and having a great week so far! Thank you again for choosing [photographer]. It was a pleasure working on your listing at: [Property Address E] We just wanted to follow up and make sure everything went smoothly with the media we delivered. If there's anything more you need, additional edits or even help planning the next shoot, we're just an email away. Your feedback is incredibly important to us, and we'd love to hear if there's anything we can do to make your experience even better. Feel free to reach out anytime at *****@[photographer.com]. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 9/17/2025 4:07pm Good afternoon, both programmer and photographer confirmed that unfortunately scan of gym for [Property Address D] was missed. Would it be possible for [REDACTED -- Vendor Staff] to return on Friday at noon to get that missed scan? Let us know. [REDACTED -- Team Member] texted [photographer] on 9/17/2025 4:22pm Thank you. We are going to hold off for now on that and see what our clients want to do. [photographer] texted Follow Up Boss on 9/17/2025 4:26pm Okay, let us know. Thank you [photographer] texted Follow Up Boss on 9/19/2025 2:18pm Appointment scheduled for Mon, Sep 22 2025, 1:00pm EDT at [Property Address D]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Agent on 9/21/2025 12:03pm This message was received outside [photographer]'s normal business hours. A representative will respond during normal business hours, Monday through Friday, 9am to 5pm, excluding holidays. You can book, cancel or change existing appointments by logging into your

account at https://media.[photographer.com]. [photographer] texted Follow Up Boss on 9/21/2025 1:01pm Appointment reminder: You have an appointment for [Property Address D] at Mon, Sep 22 2025, 1:00pm EDT. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 9/23/2025 12:06pm Your content for [Property Address D] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 9/25/2025 11:29am Hi Jean, I hope you're doing well and having a great week so far! Thank you again for choosing [photographer]. It was a pleasure working on your listing at: [Property Address D] We just wanted to follow up and make sure everything went smoothly with the media we delivered. If there's anything more you need, additional edits or even help planning the next shoot, we're just an email away. Your feedback is incredibly important to us, and we'd love to hear if there's anything we can do to make your experience even better. Feel free to reach out anytime at *****@[photographer.com]. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 9/25/2025 2:20pm Order confirmed for [Property Address F]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 9/25/2025 3:26pm Appointment scheduled for Wed, Oct 01 2025, 10:00am EDT at [Property Address F]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 9/30/2025 10:00am Appointment reminder: You have an appointment for [Property Address F] at Wed, Oct 01 2025, 10:00am EDT. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 9/30/2025 2:34pm Hi Jean, this is [REDACTED -- Vendor Staff] from [photographer]. I'm reaching out to confirm your booking for: [Property Address F] Wednesday, 10/01 at 10:00 AM If you have any questions about your selected service or would like to add anything, please let us know. Also, kindly provide any access codes we may need for the property. If you have any questions or need assistance, we're here to help. Thank you so much for your continued trust in [photographer]! [photographer] texted Follow Up Boss on 10/2/2025 11:15am Your content for [Property Address F] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 10/6/2025 1:58pm Order confirmed for [Property Address G]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/6/2025 2:17pm Appointment scheduled for Mon, Oct 13 2025, 11:00am EDT at [Property Address G]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/8/2025 11:27am Hi Jean, I hope you're doing well and having a great week so far! Thank you again for choosing [photographer]. It was a pleasure working on your listing at: [Property Address F] We just wanted to follow up and make sure everything went smoothly with the media we delivered. If there's anything more you need, additional edits or even help planning the next shoot, we're just an email away. Your feedback is incredibly important to us, and we'd love to hear if there's anything we can do to make your experience even better. Feel free to reach out anytime at *****@[photographer.com]. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 10/10/2025 2:50pm Hi Jean, this is [REDACTED -- Vendor Staff] from [photographer]. I'm reaching out to confirm your booking for: [Property Address G] Monday, 10/13 at 11:00 AM If you have any questions about your selected service or would like to add anything, please let us know. Also, kindly provide any access codes we may need for the property. If you have any questions or need assistance, we're here to help. Thank you so much for your continued trust in [photographer]! [REDACTED -- Team Member] texted [photographer] on 10/10/2025 3:00pm Confirmed, thank you [photographer] texted Follow Up Boss on 10/10/2025 3:01pm Thanks for confirming, Jean! [REDACTED -- Team Member] texted [photographer] on 10/10/2025 3:40pm Hello, can we reschedule [Property Address G] for Friday, October 24th at 9:30 AM please? Seller reached out that she is not ready just yet. [photographer] texted Follow Up Boss on 10/10/2025 4:03pm Hi Jean, would 10am work on 10/24? [photographer] texted Follow Up Boss on 10/10/2025 4:10pm Appointment rescheduled for [Property Address G]. Now scheduled for Fri, Oct 24 2025, 10:00am EDT. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/23/2025 10:00am Appointment reminder: You have an appointment for [Property Address G] at Fri, Oct 24 2025, 10:00am EDT. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/27/2025 10:15am Your content for [Property Address G] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 10/27/2025 3:44pm Order confirmed for [Property Address H]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/27/2025 4:14pm Appointment scheduled for Mon, Nov 03 2025, 10:00am EST at [Property Address H]. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Follow Up Boss on 10/27/2025 4:21pm Hi Jean, I hope you are well. Please be advised that we have confirmed the appointment for 11/3 at 10am with [REDACTED -- Third Party] at [Property Address H]. Thank you [photographer] texted Follow Up Boss on 10/28/2025 1:17pm Your content for [Property Address G] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 11/2/2025 10:00am Appointment reminder: You have an appointment for [Property Address H] at Mon, Nov 03 2025, 10:00am EST. https://media.[photographer.com]/orders/*****/status Do not reply. [photographer] texted Agent on 11/2/2025

12:01pm This message was received outside [photographer]'s normal business hours. A representative will respond during normal business hours, Monday through Friday, 9am to 5pm, excluding holidays. You can book, cancel or change existing appointments by logging into your account at https://media.[photographer.com]. [photographer] texted Agent on 11/2/2025 1:31pm correct, I see the appointment is confirmed for 10am tomorrow [photographer] texted Follow Up Boss on 11/4/2025 7:23am Your content for [Property Address H] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 11/5/2025 4:45pm Your content for [Property Address H] is ready for download! Please use the link below to download and access your content: https://media.[photographer.com]/listings/*****/download-center Do not reply. [photographer] texted Follow Up Boss on 11/6/2025 11:57am Hi Jean This is [REDACTED -- Vendor Staff], and I'm reaching out on behalf of [REDACTED -- Vendor Principal] to find out how your experience was for: [Property Address H] Thank you so much for choosing [photographer]. We know you have many choices, and we are grateful that you chose [photographer]. We would like to make sure you are completely satisfied with everything. Is there anything our team can do to improve your experience? We've been working so hard over the last 12-months to improve our services, and your feedback will enable us to make continued improvements, ensuring we meet and exceed your needs moving forward. Thanks again for choosing [photographer]! [photographer] texted Follow Up Boss on 11/6/2025 2:26pm Hi Jean, We'd love your feedback! We're reaching out to hear about your recent experience with [photographer] photographer [REDACTED -- Vendor Staff]. -How would you rate [REDACTED -- Vendor Staff]'s overall professionalism? -How would you describe his communication with you throughout the process? -Was [REDACTED -- Vendor Staff] punctual and respectful of your time? -Overall, how satisfied were you with the service you received? -Is there anything [REDACTED -- Vendor Staff] could have done to improve your experience?